TABLE 14.2 | Career Development Framework

- 1. Top down: Build career development through all the systems. Some examples are:
 - · Performance review
 - Recruitment/hiring/promotion
 - Accountability
 - Training
- 2. Bottom up: Conduct skill training for managers and employees in various diversity-related areas.

Some examples are:

Managers:

- · Giving performance reviews in culturally sensitive ways
- · Handling intercultural conflict
- · Running effective meetings in a diverse environment
- · Conducting interviews in culturally appropriate ways
- Building effective multicultural work teams
- · Recognizing cultural biases in making promotions
- · Expanding the list of valued management characteristics

Employees:

- · Building connections
- · Becoming politically savvy
- · Learning to position ideas effectively
- · Managing and becoming comfortable with change
- Becoming comfortably assertive
- · Gaining self-promotion skills