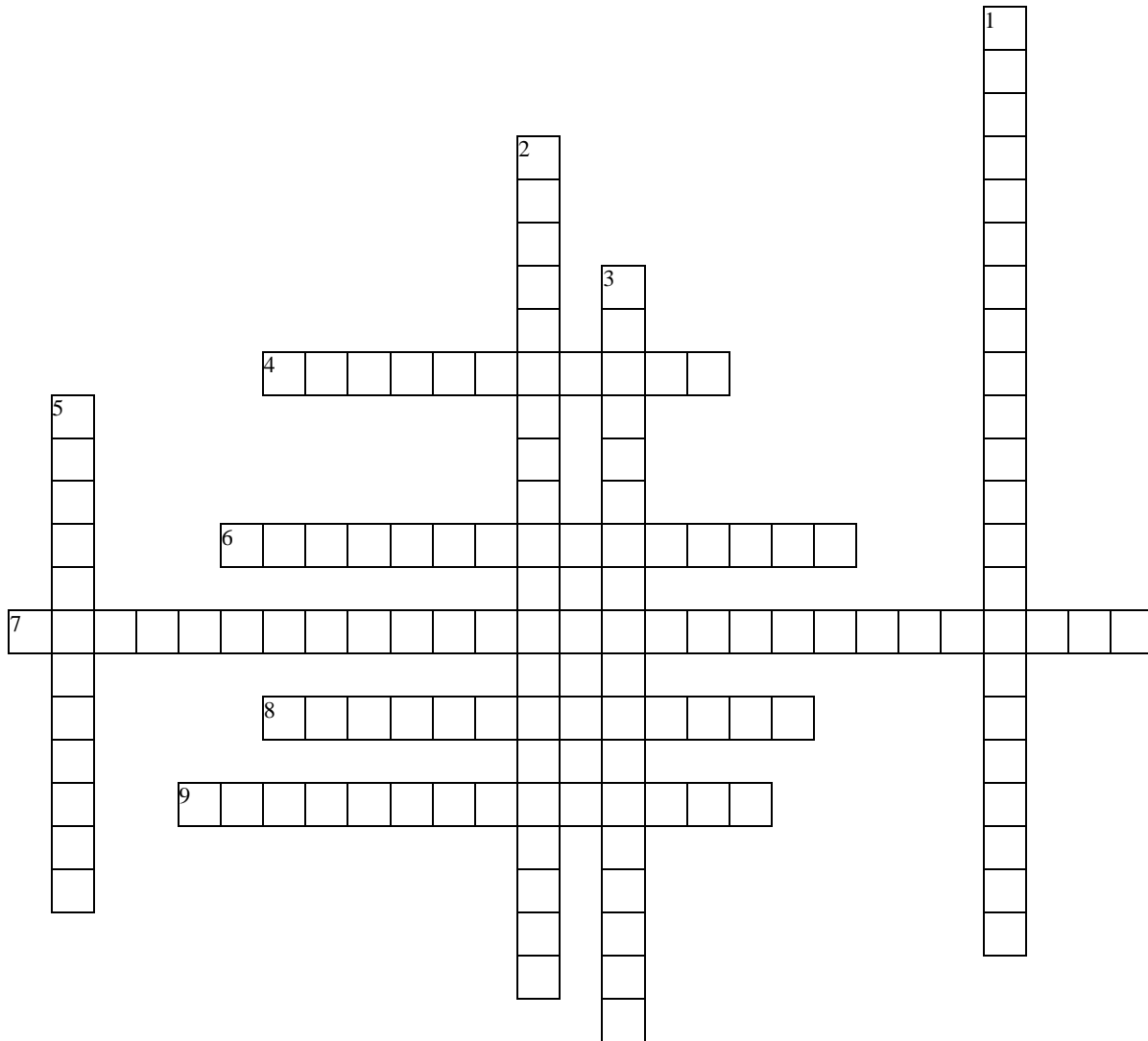


Puzzle 2: Use the clues to complete the crossword puzzle using the SHRM competencies. (Hint: Exclude the &s.)



Down

1. Important for working as an effective member of a team and managing conflict
2. Necessary for creating a compelling vision and mission for HR that aligns with the strategic direction and culture of the organization
3. Performed when collecting and analyzing data and interpreting findings about HR initiatives and business decisions
5. Applied when working with organizational stakeholders in evaluating business challenges and identifying opportunities to design, implement and evaluate change initiatives

Across

4. The technical knowledge of HR in the areas of people, organization and workplace
6. Displayed when promoting core values, integrity and accountability throughout the organization
7. Shown when interacting with others in a global context and promoting a diverse and inclusive workplace
8. Used when listening to and addressing the concerns of others and transferring information from one level or unit of the organization to another
9. Needed for understanding the organization’s operations, functions and external environment